

THE TULALIP TRIBES
TGO/QCC/BINGO
Job Description

JOB TITLE: Fast Food Attendant

POSITION NUMBER: ON-GOING

NOTE: Sections in box are minimum requirements that all applicants must have to be considered for this job. These requirements must be stated on your application form to be considered for this position.

The Tulalip Tribes publicly announces that Indian Preference in hiring shall apply to Tulalip Tribal job opportunities.

EDUCATION:

- ☐ High School Diploma or GED equivalent preferred.
- * If applicant does not meet education requirement, employer will allow 6 months from date of hire to meet this job requirement as a condition of employment.

SKILLS:

- ☐ Must be able to read tickets, forms, and recipes.
- ☐ Must be able to take money and make change using the point of sales system.
- ☐ Must be able to practice quality and friendly customer service techniques on a continual basis.
- ☐ Ability to learn quickly, take instructions, and work well in a fast paced environment.
- ☐ Must have excellent grooming and hygiene standards.
- ☐ Must have basic math skills. (**Test Required**)

EXPERIENCE:

- ☐ Minimum of six (6) months experience in a fast food/deli environment preparing and serving hot and cold menu items.
- ☐ Minimum of six (6) months cash handling and guest service experience.

OTHER REQUIREMENTS:

- ☐ Must be 18 years of age or older. (**Attach documentation with application**)
- ☐ Must obtain and hold a Health Food Handler's Permit within 60 days from date of hire.
- ☐ Must be flexible to work all Food & Beverage venues in a similar position.
- ☐ Will be responsible for the deliverance of the highest level of customer service to guests, VIP's, and co-workers.
- ☐ Must attend mandatory guest service training.
- ☐ Must be flexible to work both Casino sites, the Tulalip Resort Casino and the Quil Ceda Creek Casino.
- ☐ Must be able to successfully complete either a tribal, state, or federal background investigation.
- ☐ Must be able to obtain a Hotel Permit per Regulation 12 with the Tulalip Gaming Agency.
- ☐ Must be able to work any shift assigned to include days, swing, grave, weekends, and/or holidays.
- ☐ Must have successful employment history with the Tulalip Tribes and/or other employers.

Physical Characteristics and/or Prerequisites:

- ☐ Ability to stand and/or walk for prolonged periods of time.
- ☐ Tolerance to be exposed to hot grills, stoves, and ovens.
- ☐ Tolerance to work in a smoke filled environment.
- ☐ Ability to lift objects weighing up to 40 lbs. occasionally.
- ☐ Manual and finger dexterity for the preparation of food.
- ☐ Ability to tolerate high volume in a fast paced customer based environment.
- ☐ Tolerance to be exposed to cleaning solvents and detergents on a daily basis.

Tribal Department: Food & Beverage

Employee Classification: Non-exempt

Job Summary: Responsible for the preparation and service of all menu items in the Carvery, EDR, Hot Dog Cart, and/or future fast food operations, to include deep frying, grilling, broiling, and steaming. Responsible for station setup, breakdown, and dish room duties. Maintains high standards of menu item preparation to ensure excellence in the presentation of all foods served to casino guest. Maintains the highest level of guest service in accordance with established Food & Beverage standard operating procedures. Operation of cash register and/or point of sale system.

Employee Reports To: Food & Beverage Supervisor or designee

Specific Duties Performed:

1. Responsible for the preparation of all menu items to include deep-frying, broiling, and steaming, as well as, maintaining high quality standards of menu items and guest service levels.
2. Maintains high standards of quality and appearance for all food prepared and served in compliance with quality control and portion control programs.
3. Responsible for the cleanliness and organization of assigned food venue, in compliance with all local health and federal food codes.
4. Responsible for inventory of all production items, food, and serving supplies necessary for station setup.
5. Accurately completes production charts for amounts of items produced, utilizing all forms and controls for food products.
6. Sets up station, and is ready to serve, fifteen (15) minutes prior to service time for scheduled opening.
7. Insures proper food handling of all food products.
8. Follows "Clean as You Work" Policy and Accident Prevention at all times.
9. Use of a cash register to accept money from guests and give change.
10. Responsible for breakdown, cleaning, and proper restocking of station at the end of each shift.
11. Have excellent grooming and hygiene standards at all time.
12. Promotes positive guest relations.
13. Performs dish room duties.
14. Performs any additional duties deemed necessary or requested by management.

Terms of Employment: This is a Regular Full-time position requiring a minimum of 40 hours per week, or 2080 hour per year.

Pay Rate: \$9.92 per hour

Opening Date: ON-GOING

Please return your completed application to the Tulalip Resort Casino Receptionist by the closing date and time.

**** Required documents must be submitted prior to interviewing****